

14th Finance Commission: Declaration of Service Level Standards Notification Format

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|----------------------|--------|---|--|--------|-----------------|--|
| Name of the city/ULB | State | Name of the Municipal Commissioner/ Chief Executive Officer | Postal Address with PIN code | | Phone & Fax nos | Email id |
| ANTHOOR | Kerala | M.K. Girish | Anthoor Municipality, K.U.C P.O, Kannur | 670567 | 0497-2780450 | anthoormunicipality@gmail.com |

Water Supply Indicators

| | Coverage of Water supply Connections | | Per Capita supply of water | | Extent of metering of water connections | | Extent of non revenue water | | Continuity of water supply | | Quality of water supplied | | Efficiency in redressal of customer complaints | | Cost recovery in water supply services | | Efficiency in collection of water supply related charges | |
|-------------------|--------------------------------------|-------------------|----------------------------|-------------------|---|-------------------|-----------------------------|-------------------|----------------------------|-------------------|---------------------------|-------------------|--|-------------------|--|-------------------|--|-------------------|
| Benchmarks | 100% | | 135 lpcd | | 100% | | 20% | | 24 hours | | 100% | | 80% | | 100% | | 90% | |
| | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) |
| | 38% | 62% | 100 | 135 | 90% | 100% | 10% | 5% | 24X7 | 24X7 | 100% | 100% | 100% | 100% | 50% | 100% | 80% | 90% |

Sewage Management (Sewerage and Sanitation)

| | Coverage of Toilets | | Coverage of sewage network services | | Collection efficiency of the sewage network | | Adequacy of sewage treatment | | Quality of sewage treatment | | Extent of reuse and recycling of treated sewage | | Efficiency in redressal of customer complaints | | Extent of cost recovery in sewage management | | Efficiency in collection of sewage charges | |
|-------------------|---------------------|-------------------|-------------------------------------|-------------------|---|-------------------|------------------------------|-------------------|-----------------------------|-------------------|---|-------------------|--|-------------------|--|-------------------|--|-------------------|
| Benchmarks | 100% | | 100% | | 100% | | 100% | | 100% | | 20% | | 80% | | 100% | | 90% | |
| | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) |
| | 100% | 100% | 0% | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Solid Waste Management

| | Household level coverage of solid waste management services | Efficiency of collection of municipal solid waste | Extent of segregation of municipal solid waste | Extent of municipal solid waste recovered | Extent of scientific disposal of municipal solid waste | Efficiency in redressal of customer complaints | Extent of cost recovery in SWM services | Efficiency in collection of SWM charges |
|-------------------|---|---|--|---|--|--|---|---|
| Benchmarks | 100% | 100% | 100% | 80% | 100% | 80% | 100% | 90% |

| | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | | |
|--|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--|--|
| | 78% | 90% | 20% | 40% | 10% | 20% | 15% | 25% | 20% | 35% | 60% | 80% | 0% | 0% | 15% | 30% | | |
| Storm Water Drainage Indicators | | | | | | | | | | | | | | | | | | |
| | Coverage of storm water drainage network | | | | | | Incidence of Water logging/flooding | | | | | | | | | | | |
| Benchmarks | 100% | | | | | | 0 numbers | | | | | | | | | | | |
| | Current (2017-18) | | | Targets (2018-19) | | | Current (2017-18) | | | Targets (2018-19) | | | | | | | | |
| | 80% | | | 100% | | | 5 | | | 3 | | | | | | | | |

Sd/-
Secretary
Anthoor Municipality